### Health**Equity**®

## JPMorgan Healthcare Conference

January 2023

Investor Presentation

### Safe harbor

This presentation does not constitute an offer or invitation for the sale or purchase of securities and has been prepared solely for informational purposes. This presentation is a summary of information contained in our public filings filed with the Securities and Exchange Commission (SEC), which public filings are expressly incorporated herein by reference (see <a href="http://ir.healthequity.com/">http://ir.healthequity.com/</a>), and other publicly available information. Readers are encouraged to review our public filings for further information.

This presentation contains "forward-looking" statements that are based on our management's beliefs and assumptions and on information currently available to management. These forward-looking statements include, without limitation, statements regarding our industry, business strategy, plans, goals and expectations concerning our market position, product expansion, future operations, margins, profitability, future efficiencies, capital expenditures, liquidity and capital resources and other financial and operating information. When used in this discussion, the words "may," "believes," "intends," "seeks," "anticipates," "plans," "estimates," "expects," "should," "assumes," "continues," "could," "will," "future" and the negative of these or similar terms and phrases are intended to identify forward-looking statements.

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This presentation also contains estimates and other statistical data made by independent parties and by us relating to market size and growth and other data about our industry. This data involves a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates.

This presentation includes certain non-GAAP financial measures as defined by SEC rules. As required by Regulation G, we have provided a reconciliation of those measures to the most directly comparable GAAP measures, which is available in our public filings.

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### **Market leader**



~8.0M

**HSAs** 



~15M

Total accounts



~\$22B

**HSA Assets** 



200+

Network partners



120K+

**Employer clients** 

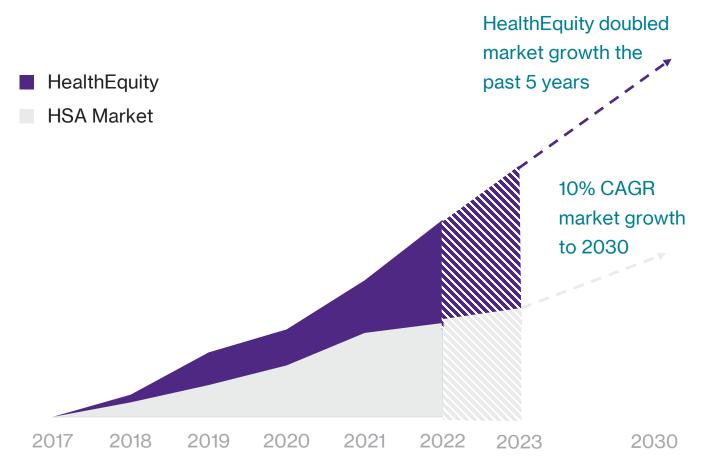


#1

HSA Administrator - Devenir



## Outpacing a secular growth market

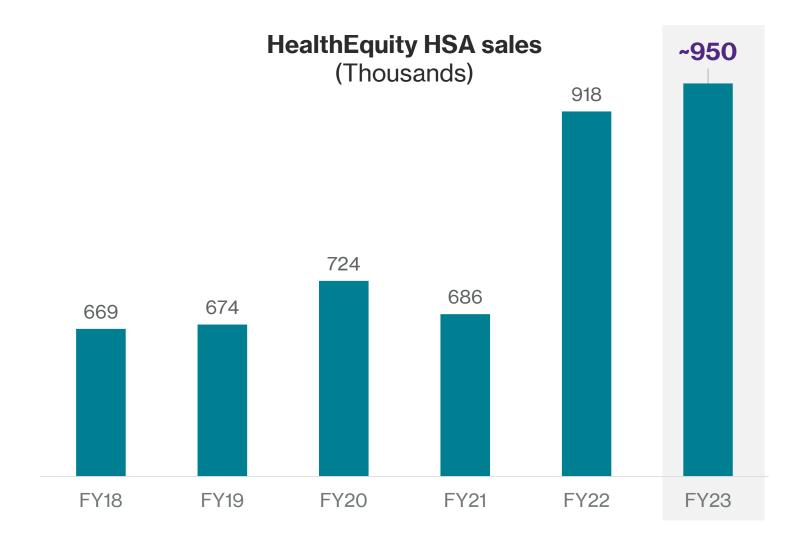


#### FY23 sales outlook

	2023 (E)	YoY Growth	2022 (A)
HSAs	>8M	~11%	7.2M
HSA cash	>\$14B	~10%	\$12.9B
HSA investments	\$7-8B	~12%	\$6.7B
Total HSA assets	~\$22B	~11%	\$19.6
Total accounts	~15M	~3%	14.4B

Market growth estimate from proprietary research June 2021. Market data from Devenir Mid-year reports 2017-2022.

## **HSA** openings



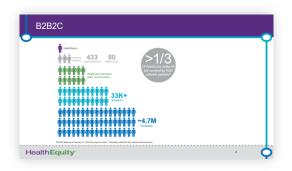
# Value chain from channel partner to member

## Asset growth driven by engagement programs

+90% Increased contribution rate

## Strong channel partners

200+ Network partners



### Improved reach from MaxEnroll

+4x Employee reach



Retention, cross-sell, access

97% Retention rate

## Expanding channel partnerships drive sales; client relationships

#### **HealthEquity**

**75%** 

Sales originate with channel partners

+50%

Greater win rate with channel partners

#### **Further**

+8

Health Plan Partnerships

+\$1.9B

**Assets** 



Partnerships are extremely important to us as we realize we can't do it all.

Corey Tauer
BCBS Minnesota

Data as of November 2022

## HSAs build financial stability and resilience for the entire workforce



#### Case Study

#### **Plan Design**

Contribution Matching Tiered Contribution

#### **Engagement**

Tailored resources

Comprehensive messaging



#### Results

1 in 3

Colleagues chose the HSA

\$1,139

Est tax savings per colleague

37%

Of colleagues in lowest salary band elected HSA





This was a compassionate, kind, thoughtful design that we really hoped would be looked to as an example of how a health plan could be structured.

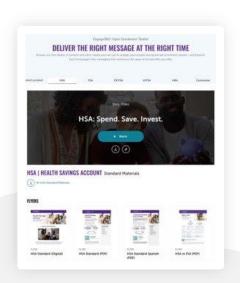
Michele Proscia, Pfizer





## Deeper adoption by existing clients





#### **Best Practice**

+24%

New HSA adoption for clients using bestpractice program

**4**x

Non-HSA members included YoY

#### **Education at Scale**

+20%

Clients using group education

**73k** 

Visits from employers to the self-serve toolkit



### Open

#### **Enrollment**



Smart reminders

Digital-first

engagement



Focus on savings



# Ongoing HSA member engagement drives positive financial outcomes

#### **Engage 360 vs Unenrolled Clients**

+90%

higher increase in amount contributed

+10%

more likely to begin contributing

368k

members took action to personalize

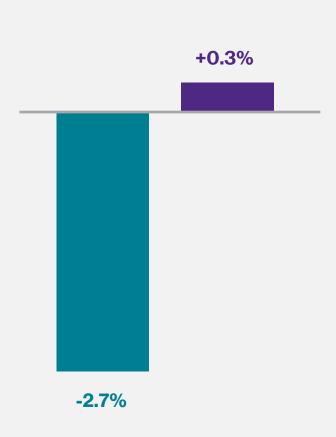
Q1 FY' 22, all numbers are FYTD, Baseline set of avg contributions made in Feb & Mar 2021 versus Dec 2021 contributions

HealthEquity YoY balance growth as of October 31, 2022, and industry growth from Devenir Mid-year report June 30, 2022

#### **HSA Avg. Balance Change YoY**







A broader, connected ecosystem, enabled by data and integrations

#### **Technology Investments**



Privacy & Security



Connectivity



Cloud Data Platform



## **Collaboration for the member**





#### **Embedded Banking**

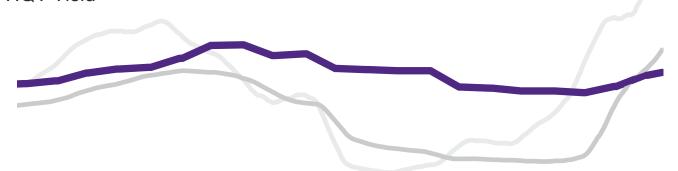
- Instant card availability
- Payment deferral options
- Easier check-in with provider

#### **Mobile Experience**

- Timely reminders
- Real-time updates
- Anytime access to help

## Improving yields on HSA cash

- Treasury
- CD
- HQY Yield



HQY yield					
FY 2019	FY 2020	FY 2021	FY 2022	FY 2023 (outlook)	FY 2024 (outlook)
2.15%	2.45%	2.10%	1.75%	~1.90%	~2.25%



- Enhanced Rates adoption
- Increasing bank demand
- Diversified partner base
- Laddered portfolio

## Guidance

Business Outlook				
HealthEquity fiscal year ending January 31, 2023				
Guidance as of: (\$ in millions, except per share)	December 6, 2022*	September 6, 2022	June 6, 2022	March 22, 2022
Revenue	\$850 - \$860	\$834 - \$844	\$827 - \$837	\$820 - \$830
Non-GAAP net income**	\$106 - \$114	\$103 - \$111	\$103 - \$111	\$102 - \$110
Non-GAAP Net income per diluted share**	\$1.26 - \$1.35	\$1.23 - \$1.32	\$1.23 - \$1.32	\$1.21 - \$1.30
Adjusted EBITDA**	\$261 - \$271	\$252 - \$262	\$249 - \$259	\$245 - \$255

<sup>\*</sup>Guidance issued in press release dated December 6, 2022. We do not undertake to update this guidance, which speaks only as of the date given.

<sup>\*\*</sup>See press release on December 6, 2022, for a reconciliation of net income, the most comparable GAAP measure, to Non-GAAP Net Income, Non-GAAP EPS and Adjusted EBITDA.

## Fiscal year 2024 outlook

Business Outlook		
HealthEquity fiscal year ending January 31, 2024		
Outlook as of:	December 6, 2022*	
Revenue (\$ in millions)	\$950 - \$970	
Adjusted EBITDA (as a % of revenue)	33%-34%	

Outlook based on HSA cash yield of approximately 2.25%

<sup>\*\*</sup>A reconciliation of our Adjusted EBITDA outlook for the fiscal year ending January 31, 2024 to net income (loss), its most directly comparable GAAP measure, is not included, because our net income (loss) outlook for this future period is not available without unreasonable efforts as we are unable to predict the ultimate outcome of certain significant items excluded from this non-GAAP measure (such as depreciation and amortization, stock-based compensation expense, and income tax provision (benefit)).

## Foundation of promises kept





Growth

31%

5-yr revenue CAGR<sup>1</sup>



**Visibility** 

34

Consecutive quarters beating adjusted EBITDA consesus<sup>2</sup>



**Profitability** 

26%

5-yr Adjusted EBITDA CAGR<sup>1</sup>



Sustainability

+10

Years increased market share<sup>3</sup>

<sup>1-</sup> HealthEquity data based on Q3FY23 LTM changes from fiscal years 2018 to YTD 2023

<sup>2-</sup> Based on FactSet consensus during quarterly reporting between fiscal years 2014 to 2023

<sup>3-</sup> Based on Devenir Research HSA reports December 2010 to December 2021

#### **Appendix**

## **Company Financials**

## **Capital structure**

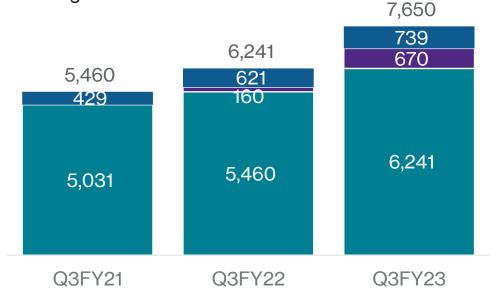
(\$ in millions)	October 31, 2022	January 31, 2022
Cash, cash equivalents & marketable securities	\$210	\$225
Long-term debt, net of debt issuance costs (\$1B available LOC)	\$927	\$931
Debt to Adjusted EBITDA leverage	~3x	~3x

Cash used in Q1FY23 for HealthSavings Administrators acquisition and pay down of year-end payables

## **HSA Key metrics**

#### **HSAs** (000s)

- Net new HSA sales
- Acq HSAs
- Beg HSAs



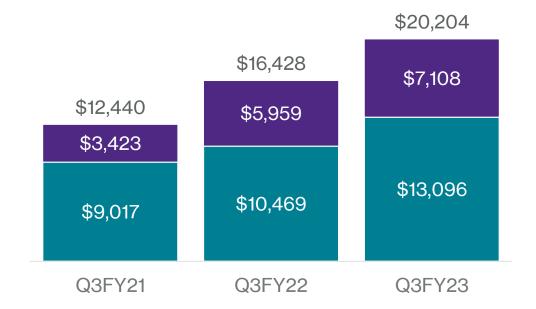
**1.4M** net increase YoY

23% total / 12% organic growth YoY

NOTE: HSA and HSA Asset balances as of October 31 in each year
Historic performance depicted is not necessarily indicative of past and future performance.
For more information, see our Company's public filings with the Securities and Exchange Commission

#### **HSA Assets** (\$M)

- Invested assets
- Cash assets



\$3.8B net increase YoY

23% total HSA asset growth YOY

25% cash / 19% investment growth YoY

## Fiscal third quarter financial results

#### Revenue (\$M)





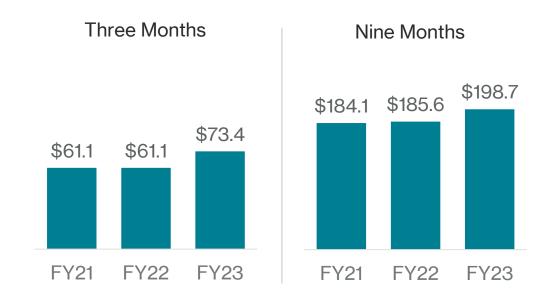
20% Q3 revenue growth YoY

6% Q3 Service Revenue growth YoY

52% Q3 Custodial Revenue growth YoY

16% Q3 Interchange Revenue growth YoY

#### Adjusted EBITDA<sup>(1)</sup> (\$M)



20% Adjusted EBITDA growth YoY

59% Gross margin Q3FY23

34% Adjusted EBITDA margin Q3FY23

NOTE: Historic performance depicted is not necessarily indicative of past and future performance. For more information, see our Company's public filings with the Securities and Exchange Commission (1) See press release on December 6, 2022, for a reconciliation of net income, the most comparable GAAP measure, to Non-GAAP Adjusted EBITDA.

## HealthEquity®